

EAST Search History

EAST Search History (Prior Art)

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	4	("7464046" "7177397" "7567811" "4922514"). pn.	US- PGPUB; USPAT	OR	ON	2010/03/03 15:32
L2	4806789	(customer satisfaction productivity service operations technology)	US- PGPUB; USPAT	OR	ON	2010/03/03 15:52
L3	256651	L2 and ("central processing unit" (work near2 content) (work near2 request) call- center "call centers")	US- PGPUB; USPAT	OR	ON	2010/03/03 16:06
L4	9165	3 and (worker-in-charge "worker in charge" (work near5 information))	US- PGPUB; USPAT	OR	ON	2010/03/03 16:08
L5	12261	4 (work near2 request)	US- PGPUB; USPAT	OR	ON	2010/03/03 16:09
L6	1128	5 and ((work and map) near5 information)	US- PGPUB; USPAT	OR	ON	2010/03/03 16:11
L7	766	6 and ("central processing unit")	US- PGPUB; USPAT	OR	ON	2010/03/03 16:12
L8	5	(technician worker employee labor\$2 labour \$2) near5 (allocate dispatch schedule) near5 (skill qualification) near5 (equipment tool) near5 (map\$4 route location geograph\$ zone)	US- PGPUB; USPAT	OR	ON	2010/03/03 16:29
L9	153	(technician worker employee labor\$2 labour \$2) near5 (allocate dispatch schedule) near5 (map\$4 route location geograph\$ zone) and (skill qualification) and (equipment tool)	US- PGPUB; USPAT	OR	ON	2010/03/03 16:30

L10	76	((technician worker employee labor\$2 labour\$2) near5 (allocate dispatch schedule) near5 (map\$4 route location geograph\$ zone) and ((technician worker employee labor\$2 labour\$2) near5 (skill qualification)) and (equipment tool)	US-PGPUB; USPAT	OR	ON	2010/03/03 16:33
L11	16	10 and @py<="2003"	US-PGPUB; USPAT	OR	ON	2010/03/03 17:05
S1	1	"20070167168".pn.	US-PGPUB; USPAT	OR	ON	2010/03/02 11:29
S2	5	("20060148492" "20040054674" "20030198337" "20030069797" "20050094772").pn.	US-PGPUB; USPAT	OR	ON	2010/03/02 11:54
S4	1618521	(worker charge command allocate allocating "call center" call-center)	US-PGPUB; USPAT	OR	ON	2010/03/03 12:44
S5	138194	S4 and ("central processing unit")	US-PGPUB; USPAT	OR	ON	2010/03/03 12:46
S6	154457	S4 and ("central processing unit" (work near2 content) (work near2 request) call-center "call centers")	US-PGPUB; USPAT	OR	ON	2010/03/03 12:48
S7	138194	S5 and ("central processing unit" (work near2 content) (work near2 request) call-center "call centers")	US-PGPUB; USPAT	OR	ON	2010/03/03 13:00
S8	1	"5621790".pn.	US-PGPUB; USPAT	OR	ON	2010/03/03 13:23

3/3/2010 6:07:05 PM

C:\Documents and Settings\ejackson2\My Documents\EAST\Workspaces
10577344_Worker1nChargeCSWI Ccomm.wsp